

**JULIA JOHNSON I.S.P.**  
Senior Management Consultant

**ADDRESS**

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**PROFILE SUMMARY**

Ms. Johnson is an Informatics Systems Professional (I.S.P.) who has been involved in the Information Technology (IT) and systems field for over thirty years. She has been a Management Consultant to both private industry and public sector organizations. In particular, she has worked extensively with a variety of Federal Government departments. During this time, she has had the opportunity to work in many different business environments and technological platforms. Her accomplishments range from Strategic Technology Planning & Policy development, Needs Analysis, Forecasting and Requirements Definition studies, Environmental and Technical Capacity planning, and Migration planning, to online systems design, procedures development, and application systems Project Management. Ms. Johnson's current areas of interest are Strategic Planning, Needs Analysis and Requirements Planning

**EMPLOYMENT HISTORY**

1985 - Present	Management Consultant	Julia Johnson and Associates
1983 - 1985	Senior Consultant	Silico Computer Systems Ltd.
1977 - 1983	Consultant	Federal Systems of Canada Ltd.
1975 - 1977	Programmer/Analyst	Computing Devices of Canada

**EDUCATION**

BSc. in Computer Science  
Florida Institute of Technology  
1974

**SECURITY CLEARANCE**

Enhanced Reliability

## **Strategic Planning & Policy Development**

- Provided Strategic Technology Plan advice and assistance in the design and development of the Accessibility Procurement Toolkit for the Assistive Devices Industry Office of Industry Canada.
- Prepared Strategic Communications Plan for the Informatics Branch of Health Canada.
- Provided Strategic Planning operational advice to Industry Canada's SchoolNet.
- Provided IT Policy advice and development to Heritage Canada.
- Prepared a Strategic IT and Telecommunications Plan for a private sector manufacturer of leading edge fiber-optic switches used by the telecommunications industry.
- Prepared a Capacity Planning report on in-house processing facilities for Public Works and Government Services Canada.

## **Planning Requirement and Feasibility Studies, Procurement Planning**

- Prepared the requirement specifications and evaluation criteria for outsourcing Facilities Management and/or Shared Services for:
  - Health and Welfare Canada;
  - Employment and Immigration Canada;
  - Public Works and Government Services Canada;
  - Canadian Heritage;
  - Canada Customs & Revenue Agency; and
  - Industry Canada - SchoolNet.

Concluded each project with an evaluation of proposals and a recommendation for contract award.

- Conducted feasibility studies on Alternative Processing Methods for:
  - Canada Customs & Revenue Agency;
  - Canadian Heritage; and
  - Environment Canada.
- Conducted a Technology Audit of the modified text retrieval system used by Justice Canada for their Opinions and Precedents Retrieval Unit.

## **Professional Services Supply Arrangement (SA) Bid Evaluations**

- Performed the evaluation and prepared the detailed Evaluation Report for the Oracle Financials Support proposals received by Environment Canada for both the Technical and Functional requirements.
- Assisted HRDC Income Security Program (ISP) Systems in their review and

evaluation of over 30 bids received for the award of over five large Supply Arrangements. These SAs encompassed the technical and functional support of their systems and included both the Non-Aboriginal and Aboriginal status vendors.

- Prepared for and attended meetings related to the development of a Supply Arrangement replacement and several new RFPs for Industry Canada SchoolNet support and development. Attended vendor debriefings for the SchoolNet Site Maintenance procurement.

### **Process Analysis/Evaluation**

- Performed a process analysis of the City of Ottawa's Parking Ticket Administration. Documented all of the existing process and prepared recommendations for the short and long term integration of new technology into the ticket administration process.
- Reviewed and made recommendations to improve the Employee Transfer facility of the Federal Government's Pay and Benefits system. This project involved the review and analysis of user procedures and their interfaces with the existing automated systems.

### **Project Management**

- Managed the system testing and prepared the test criteria for the Language Training Module System for Public Works and Government Services Canada.
- Managed the enhancement and maintenance phases of the COSP, PVCG, and NGFS systems at Energy, Mines and Resources.

### **Online Systems**

- Prepared the detailed design for the interfaces to the Mortgage Portfolio Management System at Canada Mortgage and Housing Corporation.
- Designed and developed the online system for the Mortgage Insurance Fund for Canada Mortgage and Housing Corporation.
- Developed and enhanced two financial subsystems of the Mortgage Portfolio Management System Pilot at Canada Mortgage and Housing Corporation.

### **Standards, Procedures, and Guidelines**

- Produced the program design and development standards for Indian and Northern Affairs Canada.
- Prepared the procedures for internal and external activities in the Public Works & Government Services Canada Documentation Centre.
- Prepared the User Handbook and an EDP Facilities Overview at Public Works &

Government Services Canada.

## **EXTERNAL PROFESSIONAL ACTIVITIES**

- Director and Treasurer, Carleton Condominium Corporation # 339 2002-2005
- Director, Ottawa Carleton Industrial Training Council 1993-1995
- Director, National Board, Canadian Information Processing Society 1991-1993
- Director, Ottawa Board, Canadian Information Processing Society 1984-1988, 1991-1993

## **REFERENCES**

- Mary Francis Laughton, Chief, Social and Informatics Applications, Industry Canada.
- Ken O'Neill, Winifred Stewart, Contracting Officers, SIPS, PWGSC
- Ron Elliott, President, Strategic Visions, Ottawa.

## **SPECIFIC PROFESSIONAL EXPERIENCE**

Available on request